

The standards SFS-EN 15567-1 and SFS-EN 15567-2 that define the safety norms for the structure and safety requirements of adventure trails and their operating requirements are adhered to in the building and operating of the Flowpark trails. The condition of the trails is inspected through regular routines, and they are maintained by a maintenance programme prepared in advance. As climbing equipment, we use the brand products supplied by well-known climbing equipment manufacturers, and they are inspected after every time they have been used. Additionally, all the equipment and trails must annually pass a complete condition inspection.

SAFETY INSTRUCTIONS FOR THE ADVENTURE TRAILS

These safety instructions contain obligatory regulations that all the users (hereinafter: 'customer') of Flowpark adventure trails must obey.

1. A customer must be at least 120 cm tall (excl. low courses) and obey the height limit defined specifically for each trail.
2. Customers under 14 years must be accompanied by a supervising adult. One adult may guide at the maximum of four customers who are under 14 years. An adult who accompanies children under 10 years of age shall have to climb with them on the trails (excl. low courses). **A grown-up supervisor shall be responsible for the fact that the customers of age under 14 that he or she supervises obey the safety instructions.**
3. **The guardian of a person under 18 years must give his or her permit for the underage child to participate in an adventure, and he or she must read and accept the safety instructions.**
4. A customer is not allowed to take off the rented safety equipment when moving on the trails, or to hand them over to another person. If the customer has to take the harness off e.g. to go to the toilet, he or she is obliged to ask the staff to inspect that the harness has been put back on appropriately. A customer is not allowed to exit the Flowpark area with the climbing equipment. The equipment must be returned to the equipment distribution point when a customer finishes the adventure.
5. A day ticket entitles a customer to use the trails in the park during a single day during the opening hours of the park. **The validity of a ticket shall expire when a customer leaves the park.**
6. It is forbidden to enter the adventure trails before a customer has been given the instructions needed for the use of the trails by the staff. Before going to the actual trails, a customer must prove on the test trail that he or she knows how to use the equipment correctly. **One is not allowed to enter the adventure trails before the staff has granted him or her permit for that. After having received instructions, the customer shall be responsible for acting appropriately on the trails.**
7. A customer must take his or her skills, physical condition and mental state into consideration when adventuring. A customer has the responsibility for evaluating his or her condition. Flowpark does not recommend climbing for those who are pregnant.
8. It is not allowed to enter the trails if you are under the influence of alcohol, medication or intoxicating substances. It is forbidden to adventure if you are ill.
9. **When moving on the adventure trails, the carabiners of the harness must be kept continuously connected to a safety line marked with blue. Never detach both carabiners at the same time.**
10. The maximum of 3 persons is allowed to be at a time on the adventure trail platforms. The maximum of 2 persons is allowed to be at a time in a task element. A sufficient safety distance (min. 3 m) must be kept to the person going ahead of you, and it is not allowed to disturb another person's performance. An adult who is supervising a child is allowed to participate with the child in a task without keeping the distance.
11. A customer must obey all the instructions given by the staff as well as guides and orders placed along the trails.
12. Flowparking is exercise, and you may get scratches and bruises in it. Accidents may also happen in it as well as in any other sports. Flowpark does not have any separate insurance coverage against accidents. Every customer should evaluate his or her insurance coverage before entering the trails.
13. Moving on the adventure trails may cause damage to a customer's clothing or property he or she is carrying along. Flowpark does not bear any responsibility for possible damages to customer's clothing or property or for them becoming soiled.
14. **A customer must use the equipment he or she has rented with care.** A customer is not allowed to cause damage to the structures of the adventure trails. If the damage is caused to equipment or structures of the trails due to a customer's negligence or deliberate action, he or she is liable to compensate the price of the equipment or the repair costs of the structures to Flowpark.
15. **Flowpark has the right to prevent a customer from entering the adventure trails if the staff considers this person not able to pass the trails safely. Flowpark's staff has also the right to remove a person from the trails if he or she is found to cause risks to the trail structures, him- or herself or other customers.**
16. The personnel of Flowpark shall have the right to interrupt the activities at the adventure park because of threatening weather conditions. In this case, a customer must leave the trails immediately.
17. An entrance fee that has been paid will be refunded to a customer only if the customer must leave the trails because of a reason attributable to Flowpark. In situations mentioned in sections 15 and 16, the fee shall not be refunded.
18. Flowpark reserves the right to use videos and photographs they have taken for marketing purposes.
19. Smoking is not allowed in the park area. Flowpark is a smoke-free area.

I have read and understood the safety instructions for the adventure trails and oblige myself to obey them. The negligence of the instructions may lead to severe injuries and even to death. I assure the information I have given is correct.

Flowparker over 18 OR a minor's guardian/supervisor

Flowparker under 18, max 4 pers. NB! Guardian's/supervisor's details and signature also required.

Name

Name and date of birth

Date of birth

Phone

Signature and date



Yes please, I'd like to get Flowpark's news to my e-mail: